Implementation Process Overview

Contract Signed
Day 1

- Sales Team closes the opportunity and contract is signed by the client

Welcome Email & Welcome Kit
Day 3

- Introduction of MD Synergy Implementation team to Client
- Welcome Kit for Practice Management and EMR Implementation

Practice Management Kick -Off Meeting
Day 5

- Explain the Practice Management Implementation Process
- Review the Contract with the Client. Review the Documents required for Practice Management setup
- Request data for Practice Management Database setup

EMR Kick-Off Meeting
Day 6

- Explain the EMR Implementation Process
- Review the Documents required for EMR database setup

Implementation - Practice Management
Day 7 - Day 17

- Hardware and Network Analysis; Database Setup; Import Practice Data; Training; Hands on Training for Users & Query Resolution;

Implementation - EMR
Day 15 - Day 45

- EMR Database Setup; Practice Workflow Analysis; Scope Of Work Sign Off; Customization Sign Off; Training; Hands on Training for Users & Query Resolution;

Practice Management - Go Live
Day 17

- Providers and other users start using Practice Management on Live Patients
- MD Synergy Support Team will be the first point of contact

EMR - Go Live
Day 45

- Providers and other users start using EMR on Live Patients
- Implementation team will provide one month post Go Live support and assigned Account Manager will be the first point of contact for the client

EMR Implementation Complete
Day 75

- Post 30 days EMR Go Live the Implementation will be considered complete and MD Synergy Support team will be the first point of contact